



# WHITE ORCHID SPA

MENU OF SERVICES

# EXPERIENCE

## PAMPERING WITH A PURPOSE

Journey to a serene oasis where unspoiled beauty and nurturing therapies inspire a renewed sense of harmony between body, mind and soul. A treasured sanctuary where you can rediscover yourself. Our team of specialists is at your disposal to guide you in formulating a personalized spa experience.



## RELAX

### Tranquility Ritual

80 Minutes

Feel your tension melt away as a warmed oil scalp treatment sets the stage for a basalt stone massage with lavender, chamomile, and sandalwood oils. This blissful aromatic blend and soothing massage lessens feelings of anxiety and promotes a state of deep relaxation.

### Hot Stone Relaxation Ritual

80 Minutes

The special placement of hot basalt stones combined with light to medium strokes and kneading will aid in the healing of damaged muscles while calming mind and body. A healing blend of frankincense, ylang-ylang and sandalwood oils and a focused warm stone foot massage restores balance and peace - from head to toe.

### Aroma Touch Ritual

80 Minutes

A lovely sensory experience featuring 8 essential oil blends designed to inspire serenity and restore equilibrium to the body. This alternative technique improves well-being by reducing physical and emotional stressors during a relaxing, light to medium pressure massage.

## RELIEVE

### Fire & Ice Massage Ritual

80 Minutes

Experience the healing powers of hot and cold therapy during a firm to deep-tissue massage. A powerful pain-relieving gel and organic white fir essential oil will assist in alleviating tight muscles while restoring range of motion. A must experience ritual for Deep-Tissue enthusiasts.

### Himalayan Salt Ritual

80 Minutes

A firm to deep-tissue massage using natural crystal Himalayan salt stones will exfoliate skin, improve circulation, and eliminate muscular adhesions. Neutralize the ill effects of the toxic frequencies we live in every day and reduce stress with the extraordinary cleansing properties of pure Himalayan salt.

## RENEW

### Signature Ultimate Massage Ritual

110 Minutes

This luxurious experience begins with a purifying back treatment to stimulate circulation. A personalized massage with your choice of aromatherapy, hot stones, and therapeutic heat will provide deep, comforting relief of aches and pains while inducing a deep state of relaxation. The ritual is closed with a warmed oil scalp massage and ten minutes of reflexology to boost the immune system & enhance overall well-being.

### Couple's Escape Ritual

150 Minutes

Renew your connection with this peaceful escape. Enjoy a detoxifying steam shower and side-by-side 110-minute Signature Ultimate Massage Ritual. A waterfall descent shower and soothing soak in the jetted hydrotherapy tub will have you two drifting away to another world. Served with complimentary champagne and strawberries.

# MASSAGE THERAPIES

## Couple's Massage

50/80/110 Minutes

Enjoy a Signature White Orchid Custom Massage together after a purifying steam shower. Treatment includes your choice of pressure, warm stones, aromatherapy, and therapeutic heat, as well as a complimentary glass of champagne.

## Simply Swedish Massage

50/80 Minutes

This popular stress-relieving treatment uses light to medium pressure and various techniques of gliding, effleurage, and kneading to promote circulation and an overall sense of well-being.

\*Recommended to enjoy with Serenity essential oil blend.

## Deep Tissue Massage

50/80 Minutes

Slow, deep pressure and skillful hand movements target stressed muscles, unlock tension and relieve pain. Ideal for chronic pain, bothersome knots or limited range of motion.

## Naturally Nurtured Pre-Natal Massage

50/80 Minutes

Relaxing benefits for both moms-to-be and baby. Relieve muscle aches, joint pain and reduce swelling.

\*Guests in their first trimester are unable to receive a massage.

## Flex Appeal (Reflexology)

25/50 Minutes

Relieve discomfort by stimulating predefined pressure points on the feet. Reflexology may also help promote good health by assisting in stress relief and recovery from both injury and illness.

## Signature White Orchid Custom Massage

50/80/110 Minutes

A truly customized treatment, this therapeutic massage combines any of your preferred massage modalities. Begin with an aromatherapy breathing exercise and a soothing warm heat compress to loosen tight muscles. Create your perfect treatment with your choice of pressure, advanced techniques, hot stones, aromatherapy and targeted body oils.

**A one of a kind experience, every time.**

## Lymphatic Drainage

50/80 Minutes

A very gentle massage best suited for detoxification, edema, pre- and post-plastic surgery and post-liposuction. It may also help with cellulite treatments, scar tissue, spider veins, redness, and acne.

# BODY THERAPIES

## REFRESH

### Detoxifying Dead Sea Mud Wrap

75 Minutes

Invigorate and purify skin with a full-body exfoliation, mineral-enriched Dead Sea mud masque and lemongrass body butter. Extra attention is dedicated to your feet or scalp during your body cocoon.

### Green Tea & Lemongrass Body Polish

50 Minutes

Smooth and revitalize dry skin with a green tea and lemongrass blend. Treatment includes an energizing full body exfoliation and hydrating massage.

\*Refreshing treatments feature White Orchid Spa Body Products

## REPAIR

### Seaweed Cellulite Therapy

75 Minutes

An organic rockweed polish, stimulating massage, and firming seaweed gel minimize the appearance of cellulite. Marine silk oil leaves skin silky smooth.

### Soothing Seaweed & Silk Body Wrap

75 Minutes

An ultra-gentle, organic seaweed blend repairs sun-damaged or dehydrated skin. Marine extracts and silk proteins feed skin naturally to promote healing and recovery. Includes exfoliation, seaweed body wrap and soothing massage with seaweed silk oil.

\*Repairing treatments feature Seaflora Organic Skincare

## REJUVENATE

### Signature Ageless Body Wrap

75 Minutes

Reveal radiant, youthful skin. Guava extracts and Vitamin-C even skin tone and texture while antioxidants and exotic nut oils rehydrate – leaving skin soft & luminous. Includes guava-infused exfoliation, body mask and massage.

### Collagen Boost Body Glow

50 Minutes

Even skin tone and enhance skin elasticity with a healthy dose of Vitamin-C to promote collagen production. Includes full body exfoliation and hydrating massage.

\*Revitalizing treatments feature Pure Fiji Guava Infusion Skincare



# THERAPEUTIC SKINCARE

## REVEAL

### HydraFacialMD with LED Therapy

50 Minutes

The HydraFacial treatment utilizes super-serums filled with antioxidants, peptides and hyaluronic acid to boost hydration and help address the signs of aging, sun damage, acne, scarring and environmental stressors. This hydra-dermabrasion procedure includes cleansing, exfoliation, extractions, hydration and protection.

### Designer Dermaplaning Facial

50 Minutes

Dermaplaning removes the outer layers of dead, dull skin, allowing for better product penetration. This customized treatment helps achieve more even-toned and textured skin, leaving your skin vibrant and soft.

### Advanced Facial Renewal

50 Minutes

A custom blended enzyme or chemical resurfacing treatment removes dull, dead skin cells to reveal healthier, glowing skin.

### LED Light Therapy Facial

25 Minutes

This on the go facial treats lines, hyperpigmentation and large pores. Includes cleansing, LED therapy, serum, and SPF.

\*Does not include extractions.

## CUSTOMIZE

Personalize Your HydraFacialMD

### Lymphatic Drainage (Adds 10 Minutes)

Improve circulation, remove toxins, and reduce sinus congestion.

### Décolleté Treatment

Extend the HydraFacialMD benefits to the chest for a youthful decollete area.

### Dermabuilder

Proven peptide complex enhances elasticity and reduces fine lines.

### Britenol Spot Reducer

Achieve a more even complexion by targeting hyperpigmentation and sun damage.

### 15 or 30% GlySal Peel

Glycolic & salicylic acids promote healthy skin by accelerating cellular turnover.

# SOPHISTICATED SKINCARE

## CLEAN & SIMPLE

### Purifying Seaweed Facial

50 Minutes

Nutrient-rich, certified organic seaweed is blended with Canadian glacial clay, drawing out excess oils to reduce the severity of breakouts & minimize pore size. Soothe redness, purify pores & mattify shiny skin.

### Classic Customized Facial

50 Minutes

After a thorough skin analysis, your spa therapist will customize a regime of cosmeceutical grade products FDA approved to treat living tissue for gentle yet effective results.\*

 **\*Make it Organic** - Substitute Eminence Organics products for a naturally renewing facial treatment

## BRIGHTEN & TIGHTEN

### Radiance Renewal Ritual

80 Minutes

The ultimate corrective treatment for uneven, hyper-pigmented & photo-damaged complexions. The perfect balance of botanical lighteners, brightening enzymes, Vitamin-C & retinol leaves skin luminous & more even-toned.

### O2 Lift Facial

50 Minutes

A multi-purpose treatment to exfoliate, illuminate & oxygenate. Papaya & pineapple fruit enzymes exfoliate while an effervescent masque oxygenates skin at the cellular level.

### Arctic Berry Peptide Treatment

50 Minutes

An organic peel & peptide system that awakens your natural inner beauty. An exquisite blend of arctic berries, lingonberry and hibiscus seed extract will leave any complexion with renewed clarity.

## AGE CORRECTIVE

### 24 Carat & Caviar Ritual

80 Minutes

A luxurious & innovative treatment that leverages the power of pure gold extract, caviar, silk proteins, & marine collagen to repair and revitalize skin. Reduce the appearance of fine lines, age spots, & textural abnormalities. Your skin is left with a velvety smooth finish and gorgeous glow.

### Signature Ultra Lift Facial

80 Minutes

An organic treatment that instantly lifts sagging skin & diminishes the appearance of dark circles, fine lines, and wrinkles. Hibiscus & Monoi extracts firm and tighten for an immediate & remarkable improvement in skin's elasticity.



# MANICURES

## Two-Week Manicure

40 Minutes

An innovation in chip-free extended wear and high-shine manicures. Includes all nail & cuticle work, massage, and LED-cured gel polish application for long lasting wear.

## Classic Manicure

25 Minutes

The essential hand maintenance.

Includes all nail and cuticle work, a soothing massage with heat along with the finishing polish work.

## Polish Change

15 Minutes

Need a quick fix? No fluff here. Nails are cleaned, re-shaped and repainted or buffed.

\*Does not include cuticle work, nail repair or massage.

## For Men

Enjoy a more masculine treatment by substituting Mana 'ia products designed for men during any manicure or pedicure.

## Collagen Hand Treatment

Add to the Classic or Two Week Manicure

These patent-pending gloves deliver Vitamin- E, collagen and intense hydration to hands, while reducing sun damage and fine lines.

## Gel Polish Removal

15 Minutes

Safely & gently remove old gel polish.

\*Must be reserved to guarantee full manicure treatment where applicable. Please advise Spa Coordinator during reservation.

## E N H A N C E

French Polish

Warm Stone Massage

Nail Art

## Signature Spa Manicure

50 Minutes

This results-oriented treatment manicure will gently remove dry skin, replenish moisture and restore elasticity. Exotic nut oils and guava extract diminish the premature signs of aging. Used together with collagen gloves, this manicure will reveal healthy, ageless looking hands. Nail shaping, cuticle work, and expert polish application included.

# PEDICURES

## Classic Pedicure

50 Minutes

The essential foot maintenance. Includes a warm soak, all nail, cuticle and callus work, soothing massage, steamed towels and polish application for a beautiful finish.

## Fire & Ice Ultimate Pedicure

80 Minutes

Experience pure bliss with the brisk cooling sensation and intense moisturizing benefits of peppermint crème - balanced perfectly with the comfort of a warm stone massage. A sensational twist on the Signature Guava Ultimate Pedicure treatment.

## E N H A N C E

French Polish

Warm Stone Massage

Nail Art

## Spa Pedicure

65 Minutes

Repair and revitalize tired feet. Spa treatment includes the Classic Guava Pedicure, nourishing mask and extended massage to leave your feet refreshed and ready for those open-toed shoes.

## Polish Change

20 Minutes

Need a quick fix? No fluff here. Nails are cleaned, re-shaped and repainted or buffed.

\*Does not include cuticle work, callus work, nail repair or massage.

## Signature Ultimate Pedicure

80 Minutes

This luxurious experience features Clarisonic technology to buff and smooth away calluses and dry, cracked heels. An invigorating exfoliation and antioxidant-rich masque offers deep hydration while diminishing the signs of sun damage. A soothing warm stone massage, expertly executed nail, cuticle and callus work and the finishing polish application provide a perfect finish.

## Gel Polish Removal

15 Minutes

Safely & gently remove old gel polish.

\*Must be reserved to guarantee full pedicure treatment where applicable. Please advise Spa Coordinator during reservation.



# ENHANCE & EXTEND

## FACIALS

### ENHANCE

Customize your facial - no additional time needed.

#### Décolleté Indulgence

Pamper your most delicate area with a 3-step therapy – exfoliate, mask & hydrate for a beautiful glow.

#### Collagen Face Mask, Neck Lift or Lip Treatment

A pure collagen mask is applied to plump, firm or lift the treated area(s).

#### Bright Eyes Therapy

A 4-step process to reduce puffiness, treat dark circles and lessen fine lines.

#### Collagen Hand Treatment

Reduce sun damage and fine lines while increasing moisture and elasticity - turn back the “hands” of time.

### EXTEND

#### LED Therapy

Add 20 minutes to any facial while reducing lines, pore size, breakouts and sun damage. Clinically proven to stimulate skin's natural defenses to leave you with a brighter, tighter, healthier complexion.

## BODY & MASSAGE THERAPIES

### ENHANCE

Customize your treatment - no additional time needed.

#### Deep Tissue Therapy | Pain Relieving Rub Warm Stone Massage | Aromatherapy Blend

### EXTEND

Add ten additional minutes to your experience.

#### Warm Stone & Peppermint Feet Treat

An ultra-relaxing foot treatment includes a warm stone massage with peppermint foot crème.

#### Detoxifying Back Therapy

Purify this often neglected area with exfoliation and Dead Sea Mud.

#### Warm Oil Scalp Massage

Warmed argan and coconut oils are massaged into hair and scalp to relieve tension while boosting moisture and shine.

#### Reflexology

A therapeutic method of relieving pain by stimulating predefined pressure points on the feet.

# FOR GENTLEMEN

## Men's Massage

50/80 Minutes

Alleviate tension with this dual-purpose treatment that will leave you feeling both relaxed and invigorated. A custom massage with therapeutic heat, Fijian nut oils, warm stones & revitalizing scalp massage will have you ready to take on the world.

## Mana 'ia Body Polish

50 Minutes

Clarify and smooth skin with a full body exfoliation and moisturizing massage. Awaken the senses and enjoy the aromatic experience of specially blended Fijian nut oils and aromatherapy.

## Men's Facial

50 Minutes

Energize and purify skin with organic seaweed extracts and glacial clay. Includes a double cleanse, exfoliation and extractions. Breathe deep and relax during your mask treatment, facial and scalp massage.

## Man-icure & Pedicure

25/45 Minutes

Our classic manicure and pedicure services slightly altered to devote attention to dry, rough skin and tired, tight muscles. Enjoy an aromatic experience with specially blended Fijian nut oils and aromatherapy.

## ALSO RECOMMENDED FOR HIM

 Signature Ultimate Massage Ritual  
Deep Tissue Massage  
Fire & Ice Ritual  
Tranquility Ritual

Detoxifying Dead Sea Mud Wrap  
HydraFacialMD with LED Therapy  
Advanced Renewal Facial  
 Signature Ultimate Pedicure





# ESCAPE

Simplify your spa experience with pre-selected journeys designed to target your specific needs and concerns.

## Sweet Serenity

Tranquility Ritual  
Arctic Berry Peptide Treatment  
Spa Pedicure

## For Gentleman Only

Men's Massage  
Men's Facial  
Men's Man-icure & Pedicure

## Balanced & Beautiful

Aromatouch Ritual  
HydraFacialMD with Lymphatic Drainage  
Spa Pedicure

## Pain Relief

Fire & Ice Massage Ritual  
Flex Appeal (Reflexology)

## Time Together

Couple's Escape Ritual  
His & Hers Spa Pedicures

## Pure Healing

Soothing Seaweed & Silk Body Wrap  
Purifying Seaweed Facial

## Baby Belly Bliss

Naturally Nurtured Pre-Natal Massage  
Organic Classic Customized Facial

## Fountain of Youth

Signature Ultra Lift Facial  
Seaweed Cellulite Therapy  
Two Week Manicure with Collagen Treatment  
Haircut & Blowdry with Kerasilk Treatment

## Classic Spa Escape

Signature White Orchid Custom Massage  
Organic Classic Customized Facial  
Spa Pedicure

## Love of Luxury

24 Carat & Caviar Facial Ritual  
Signature Ultimate Massage Ritual  
Signature Ultimate Pedicure

## SPA LUNCH

Ask to reserve a 30-60 minute lunch break and order one of many delightful options from the property's award winning restaurant.

## GROUP ESCAPES

Groups of 4+ must reserve with our Group Coordinator for the best experience. An exclusive Spa Concierge will be assigned to your group for customization, scheduling perfection and personalized attention during your spa visit. Complimentary mimosas and small treats complete the package. 72 Hours Notice Required for Partial or Full Group Cancellations.



# BEAUTY

## DERMAPLANING

**Dermaplaning** is a simple and safe procedure for exfoliating the epidermis and ridding the skin of fine vellus hair (peach fuzz).

[Full Face](#) | [Two Areas](#) | [One Area](#)

Add a full face dermaplaning session prior to any facial to enhance product penetration and results!

## WAXING

[From brows to Brazilians, we've got you covered.](#)

## BROW & LASH

[Brow Tweeze & Shape](#)  
[Brow Tinting](#)  
[Lash Tinting](#)  
[False Lash Application](#)

## COSMETICS

[Special Event Makeup](#), [Bridal Makeup](#), [Airbrush Makeup](#)

## SALON & HAIR CARE

The Salon offers an array of services and skilled stylists to provide you the perfect look for every day or any occasion.

## SPECIALTIES

### [Kerasilk Keratin Treatment](#)

This treatment creates long-lasting transformation into perfectly smooth, soft and silky hair for up to 3-5 months.

### [Creative Color](#)

Gorgeous, customized color using free hand techniques like hand painting, ombre and balayage.

### [Kerasilk Hair Therapies](#)

Transform your hair up to 10 washes with a customized hair therapy with your style. Four different options are custom blended to meet your exact hair needs.

## BRIDAL TREATMENTS

The perfect look, every time. Please contact our bridal coordinator for treatment options and packages.

# MED-SPA THERAPIES

## ABOUT OUR MED-SPA

Experience gentle, five-star rated patient care at White Orchid Med Spa.

With a combination of highly trained Advanced Registered Nurse Practitioners, the latest technologies, and the best available products on the market, our team can provide patients with a spa experience unlike any other.





## BODY

### Coolsculpting (Fat Reduction)

This FDA-approved, revolutionary approach to body contouring consistently yields a significant reduction of fat in the treated areas. Ideal for the tummy, thighs and love handles. Results are typically seen between 4 and 8 weeks after treatment.

### JuvaShape (Cellulite)

A noninvasive radio frequency treatment to improve the appearance of cellulite and loose skin with no discomfort and no downtime. A soothing warm heat is felt during treatment as the radio frequency targets deep dermal layers to stimulate tissue regeneration.

### RF Pixel (Stretch Marks)

A series of these minimally invasive procedures will help reduce the appearance of stretch marks and scars on the body. By utilizing radio frequency to target deep dermal layers of the skin, this technology will assist your skin in producing more collagen and repairing any visible surface damage.

### Laser Hair Removal (Virtually Painless!)

That's right – virtually painless laser hair removal. This revolutionary new platform reduces 80+ percent of the hair treated, any time of year, on any color skin! Remove unwanted hair from just about any area of the body or the face.

## FACE

### Botox ©

A popular nonsurgical injection that temporarily reduces or eliminates frown lines, forehead creases, and crow's feet around the eyes. Skin is left with a smoother, more refreshed appearance. Results can last up to 4 to 6 months.

### Dermal Fillers

Dermal fillers provide a smooth, natural looking correction of moderate to severe facial wrinkles and folds and can also be used to reduce scar depressions or even replace volume loss in the cheeks or hands. Our gentle technique ensures natural looking results.

### Lip Enhancement

Achieve fuller, more defined, or smoother looking lips with dermal fillers. Results can be as subtle or dramatic as you desire.

### JuvaShape Skin Tightening

A non-invasive radio frequency treatment that helps to contour the jawline and minimize skin laxity in the neck and jowl area with no discomfort and no downtime. Can be used around the eyes and cheeks for a more lifted, youthful profile.

### Kybella©

This FDA approved treatment reduces submental fullness, also known as the dreaded double chin. Target & eliminate fat cells for a permanent solution to a tighter, smoother profile. This minimally invasive procedure is virtually painless and will have you feeling more confident in no time.

### RF Pixel Skin Resurfacing

This minimally invasive treatment utilizes radio frequency to target the deep dermal layers of the skin resulting in a significant improvement in the appearance of wrinkles, skin laxity, pore size, acne scars, textural irregularities and skin tone.

### Medical Microneedling with PRP

A minimally invasive resurfacing treatment that uses Platelet Rich Plasma (growth factors) from your own body to increase collagen production in the skin and help improve fine lines and wrinkles, even skin tone and minimize acne scarring with virtually no downtime.

### IPL Photorejuvenation

Intense pulsed light (IPL), is a popular treatment best-known for its ability to treat broken capillaries and “age spots” caused by sun damage. IPL also stimulates the production of collagen, plumping up the skin and creating a more unified, creamy skin tone.

### VI Peel ©

These medical grade peels are designed specifically for guests with moderate to severe skin problems including stubborn acne, acne scarring, moderate to deep hyperpigmentation, melasma and advanced signs of aging such as fine lines and wrinkles.

*All Med Spa therapies do require a consultation before treatment, as all patients are unique.*

*This session allows our providers to customize treatments and offer the most effective plan of care for your concerns.*

# ENVIRONMENT & ETIQUETTE

## AT THE TIME OF RESERVATION

Spa coordinators are happy to assist you with your spa reservation.

Please inform the coordinator of the following:

- Allergies, medical conditions or pregnancy.
- If you have a gender preference for your spa therapist, or if you would like to request a specific spa therapist for your treatment
- If you are celebrating a special occasion

A credit card is required to confirm your spa reservation.

## ARRIVAL TIME

Please arrive a minimum of 15 minutes prior to the start of your spa reservation time. Late arrival will limit the time of your treatment. As a courtesy to our other guests, treatment times may not be extended so that others may begin on time. The full value of the treatment will still be charged.

## CANCELLATION POLICY

A credit card number is required to make your Spa reservation. Within 4 hours, 50% of the scheduled services will be charged to your credit card. A no show will result in a 100% charge of the scheduled services. Cancellations of packages, private events or groups require 72 hours notice.

## CHILDREN

We ask as a courtesy to other guests that children under the age of 12 remain in the comfort of your home or guest room. Guests between the ages of 12-17 may receive certain salon or spa treatments with the supervision or consent of a parent.

## ENVIRONMENT

Please respect our tranquil environment and the privacy of other guests leaving all electronic devices (including cell phones) at home, in your locker or in your hotel suite. Electronics and cell phones are not permitted in the treatment or common areas. The spa facility is a smoke-free environment. We kindly ask that visitors keep noise & voice levels low in all areas of the spa.

## GIFT CARDS

Ideal for any occasion, White Orchid Spa gift cards are available for purchase in any denomination. Kimpton® Hotel gift cards are not redeemable at the White Orchid Spa. The Spa is not responsible for lost or stolen gift cards. Gift cards are non-refundable.

## GRATUITIES

Gratuities are at your discretion and should reflect your satisfaction with our services. Typical gratuities range from 15-20% of the original service value. Exceptional service may be rewarded with additional gratuities. Gratuities may be placed on your card or folio charge, or cash gratuities may be left in an envelope at the reception desk.

## PAYMENT

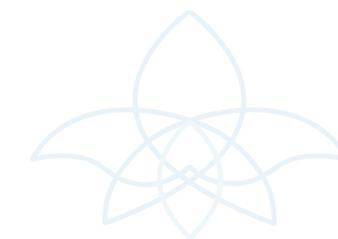
We accept all major credit cards, traveler's checks, cash, or Spa treatments may be charged to your hotel folio. Please present discounts, gift vouchers and gift certificates at the time services are rendered. Discounts do not apply to Spa packages, promotions, special events or holidays. Prices are subject to change without notice.

## RETURN POLICY

Returns must be made within 7 days of the original purchase with a receipt to receive credit or make an exchange. Returns without proof of purchase receive spa credit only. There are no refunds or exchanges on cosmetics.

## WHAT TO BRING

We provide locker room and shower facilities that may be used when receiving spa services. We provide robes, sandals, towels, lockers, hair and body care products. Most body treatments are enjoyed without clothing. Please do not bring jewelry or valuables to the Spa. The White Orchid Spa cannot assume responsibility for lost or stolen items.



WHITE ORCHID SPA

RELAX. REVIVE. REPEAT. 

[www.WhiteOrchidSpa.info](http://www.WhiteOrchidSpa.info)  
3500 Ocean Drive, Vero Beach, FL 32963  
772.231.1133 x6200 From Hotel Guest Room